

**City of Memphis – Skype for Business Design and Implementation**  
**RFP # SAIC CoM 2015 RG R161224 – RFP Questions**  
**Answers to Questions**

	<u>RFP Section</u>	QUESTION	Response
1.		Please confirm that we may still respond at this time.	Yes. Quotes are formally due on February 5, 2016 no later than 2:00 PM Central Time. This information can be obtained by visiting: <b>www.memphistn.gov</b> , go to the section titled “All RFPS & RFQS,” scroll-down the list of RFP’s and RFQ’s, and then click on the RFP Title.
2.		Will this email suffice as notice that we intend to respond?	“Intent to Respond” is appreciated, but not required for this RFP.
3.		How can I access the questions that have already been submitted?	All questions from Vendors pertaining to this RFP are listed on the City of Memphis Website and scheduled to post by January 18, 2016. This information can be obtained by visiting: <b>www.memphistn.gov</b> , go to the section titled “All RFPS & RFQS,” scroll-down the list of RFP’s and RFQ’s, and then click on the RFP Title.
4.		Is there a website with this information?	This information can be obtained by visiting: <b>www.memphistn.gov</b> , go to the section titled “All RFPS & RFQS,” scroll-down the list of RFP’s and RFQ’s, and then click on the RFP Title.
5.		Does City of Memphis have an existing Lync or SFB deployment? If so, what versions, what workloads? What is the current status, architecture?	No, there is no current Lync or SFB infrastructure in place.
6.		Does City of Memphis intend &/or require to use its existing PSTN carriers?	Move to AT&T SIP
7.		Are there any restrictions in using new, alternate PSTN carriers with the future SFB enterprise voice environment?	AT&T SIP
8.		Please describe the current, legacy PBX environment(s)?(versions of Nortel, Shoretel, other vendors/versions?)	CS1000e version 5.5 – 7.0, Shoretel Shoregear

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9.		What requirements/restrictions does City\ of Memphis around analog devices/services?	Analog devices/services will be converted to SIP
10.		Along with the current Exchange 2010 messaging environment, please describe the current Active Directory?	Exchange environment has been upgraded to 2013 and is running in “hybrid” mode as we transition to Office 365 Exchange Services.
11.		What version(s) of Windows Servers, what AD domain/forest functional levels?	Mix of 2003, 2008, 2008 R2, 2012 R2. Domain Level is 2003.
12.		Please describe the current Windows 7 desktop image?	32-bit
13.		What tools are currently used to manage? Is a new toolset intended for this project?	LanDesk is the current desktop management solution. No other tools are being considered at this time.
14.		Do end users have admin access?	No.
15.		Will Win7 be upgraded to Win8 or Win10 as part of this project or as part of a separate/parallel project?	Win7 is the current “standard” desktop issued. Windows 10 is being evaluated as a separate initiative.
16.		What version of Office is currently used?	Microsoft Office 2010
17.		Is an Office suite upgrade intended as part of this project or to be part of a separate/parallel project	Yes, but upgrading and deploying the Office 365 Suite of Applications should not be included in the scope of this Skype project and will be implemented in parallel.

All emails from City\_Of\_ Memphis\_Bids email account regarding questions for City of Memphis – Skype for Business Design and Implementation RFP # SAIC CoM 2015 RG R161224 have been attached to email as requested.